# **ASSEMBLY INSTRUCTIONS**



# Viola

## Garden greenhouse with single sliding door

It is essential to read these instructions before assembly.

### Table of contents

CONTENTS	PAGE
GENERAL INFORMATION	
Delivery contents	4
Components	6
General and safety; Reading and storing the assembly instructions, Intended use, Explanation of signs	7 - 8
Installation site; Determining the installation site, Preparing the foundation	9
Assembly instructions	9
Cleaning	10
Maintenance	11
Individual parts list	11
Technical data	12
Disposal; Disposing of the packaging, Disposing of the greenhouse	12
ASSEMBLY	
Assembling the foundation	13 - 14
Assembling the front wall	15 - 16
Assembling the rear wall	17
Assembling the longitudinal parts	19
Assembling the side walls	20
Assembling the window stop profile	25
Assembling the rain gutter retaining clips	26
Assembling the wind bracing	27
Assembling the rear twin-wall sheets	27
Assembling the front twin-wall sheets	30
Assembling the window	33
Assembling the door	35
Installing the drain pipe and ridge cover	40
Warranty	41 - 42

### **Delivery contents**











### Components

- Floor profile, front, 2× 31 Door rail protection, 2× 2 side floor profile, 2× side 32 Door roller, 2× 3 rain gutter, 2× 33 Ridge cover, 2× window 4 Ridge 34 Stay axle pin, 2× 5 Side corner profile, 4× 35 Tapping screw, 4.2 × 22 mm, 10× 36 Tapping screw, 4.2 × 22 mm, 10× 6 Roof corner, 4× 7 Rear wall strut, 2× 37 Screw, M6/12, 98× 8 Roof strut, 4× 38 Rhombus screw, 2× 9 Side strut, 4× 39 Nut, 102× 10 Window stop profile 40 Roof corner retaining clip, 4× 1 Door frame profile, 2× [4] Rain gutter retaining clip, bottom, 6× 12 Door profile, top 42 Door seal 13 Door rail 43 Twinwall sheet, front & rear top 2× (I) 44 Twinwall sheet, front & rear top 2× (r) 14 Door profile, bottom 15 Door side profile, 2× [45] Twinwall sheet, front & rear top 2x (c) 16 Cross strut 46 Twinwall sheet of the door, front, 2× 17 Door rail, [47] Twinwall sheet, rear, in the middle 18 Hinge profile, 2× 48 Twinwall sheet, front & rear, (r&l) 11×
- 19 Window profile, side, 2×
- 20 Support,
- 21 Wind bracing, horizontal, 6×
- 22 Wind bracing, 8×
- 23 H-profile for panel, 6×
- 24 Plastic ground nodes, 4×
- 25 Ridge node/rain gutter, 6×
- 26 Gusset plate (cross strut) 4×
- 27 Connector node, straight, 10x
- 28 Connector node, 6×
- 29 Drain pipe, open, 4×

50 Twin-wall sheet, windows for the roof, 2×

49 Twinwall sheet, roof, 5×

### **General information**

Read and store the assembly instructions

The manufacturer or dealer accepts no liability for damage caused by improper or incorrect use.



These assembly instructions are part of this garden greenhouse with single sliding door (hereinafter only referred to as "greenhouse").

It contains important information on assembly. Read the installation instructions carefully, in particular the safety instructions, before installing the greenhouse. Failure to comply with these assembly instructions may result in serious injury or damage to the greenhouse.

The assembly instructions are based on the standards and rules applicable in the European Union. In other countries, the country-specific guidelines and laws must also be observed. Please keep the assembly instructions for further use. If you pass the greenhouse on to a third party, be sure to include these assembly instructions.

### Intended use

The greenhouse is designed exclusively for growing or cultivating vegetables, flowers and other plants. It is not a recreation room for people and is not suitable for storing easily combustible or flammable substances.

If a fire breaks out in the greenhouse, call the fire brigade immediately and make sure that there are no people inside the greenhouse.

The greenhouse is intended exclusively for installation in gardens or similar green areas in the private sector and is not suitable for commercial use. The greenhouse is not a children's toy. Please note that the construction may be regulated by building regulations. Before installation, check whether and how you are allowed to install the greenhouse with your local building authority. If you violate these regulations, your permit may be withdrawn. If you set up the greenhouse completely without permission or violate the building regulations, you may have to disassemble the greenhouse again.

Only use the greenhouse as described in these assembly instructions. Any other use shall be regarded as contrary to the intended purpose and may result in damage to material or even in injury to persons.

### Key

The following symbols and signal words are used in these assembly instructions, on the greenhouse or on the packaging.



This symbol gives you useful additional information regarding assembly or use



Execute this movement with some force.

### Safety

#### Notice

The following symbols and signal words are used in these assembly instructions.



This signal symbol/word indicates a hazard with a medium risk level which, if not avoided, may result in death or serious injury.

### CAUTION!

This signal symbol/word indicates a hazard with a low risk level which, if not avoided, may result in a minor or moderate injury.

#### NOTE!

This signal word warns against potential damages to property.

### **Safety instructions**



### Danger of explosion!

• The greenhouse can heat up strongly due to solar radiation. Explosive substances may explode and highly flammable or combustible substances may catch fire if stored in the greenhouse.

• Do not store highly flammable, highly combustible or explosive substances in the greenhouse.



### Danger of suffocation!

• Small children can put individual assembly parts in their mouths and swallow them or get caught in the packaging film. In both cases, they can suffocate in the process.

- Keep small children away from all assembly parts and the assembly site.
- Make sure that small children do not put small parts in their mouths.
- Do not let children play with the packaging film.



### **Risk of injury!**

• During assembly, there is a particular risk of injury for children and people with reduced physical, sensory or mental abilities. They may not be able to assess the risks correctly.

• Keep children and people with reduced physical, sensory or mental abilities away from the greenhouse during assembly.

• Do not allow children or people with reduced physical, sensory or mental capabilities to assemble, clean, maintain or repair the greenhouse.

NOTE!

### **Risk of damage!**

- Improper handling of the greenhouse may result in damage to the greenhouse.
- Close the door and window in wind and storms.
- Free the greenhouse from snow and ice. The roof is not designed to support snow with a depth of more than 10 cm. Layer heights of 36 cm for dry snow, 10 cm for wet snow and 5.5 cm for ice correspond to a weight of approx. 50 kg/m2.
- Do not strike the twin-wall sheets with hard objects at low temperatures below freezing point.
- These may break as a result.
- Do not step on the greenhouse if the individual parts are cracked or deformed. Only replace damaged components with suitable original spare parts.
- Do not group several greenhouses together in one location.



To prevent theft, we recommend installing a padlock on the sliding door (not included).

### **Before assembly** Checking the greenhouse and delivery contents

#### NOTE!

#### **Risk of damage!**

If you open the packaging carelessly using a sharp knife or other pointed objects, the greenhouse can easily be damaged.

- Therefore, be very careful when opening.
- 1. Take the individual parts out of the packaging.

- 2. Check whether the delivery is complete (see Figures A, B and C). Identify the aluminium profiles and check the quantities and dimensions of the individual parts.
- 3. Check whether the individual parts are damaged. If this is the case, do not assemble the greenhouse. Contact the manufacturer at the service address given on the warranty card.



Check completeness within two weeks of receiving the greenhouse. If you make a complaint about missing or faulty parts more than two weeks

afterwards, you will have to pay for them yourself.

### Assembly site

NOTE!

## Determining the assembly site **Risk of damage!**

Improper handling of the greenhouse may result in damage to the greenhouse.

- Place the greenhouse in an easily accessible location that provides a minimum of protection from the wind.
- Only place the foundation and the greenhouse on sufficiently solid ground.
- If possible, do not place the greenhouse at the edge of your garden, so that it is accessible from all sides.
- Place the greenhouse on a suitable foundation and attach the greenhouse to it.
- Place the greenhouse in a suitable location only.

### **Preparing the foundation**

NOTE!

### **Risk of damage!**

The greenhouse is made of lightweight aluminium and hollow twin-wall sheets and is not heavy overall. Because of this, and because of its size, it offers a lot of loading surface for wind and storms, and must be secured particularly well.

- Secure the greenhouse firmly to the foundation to prevent wind and storm damage.

To install the greenhouse securely, fix it to a foundation. The foundation can be made of aluminium, concrete or masonry.

The foundation must have the following dimensions:

- 2 050 mm in width (W), 2 060 mm in length (L) and approx. 800 mm in height (H) (see Fig. E and F).
- Each side must be at least 100 mm thick (see Fig. F).
- In addition, the foundation must protrude at least 50 mm (K) from the subsoil (see Fig. F).

This is how you should install the foundation:

- Build the foundation at right angles in a suitable place (see Fig. E) .
- Make sure that the foundation protrudes at least 50 mm from the subsoil.

### Assembly instructions



### **Risk of injury!**

Perform the assembly step by step and with great care. If you do not follow these assembly instructions exactly, mistakes can be made, which may be life-threatening.

- Assemble the greenhouse with great care and step by step, as specified in the assembly instructions.
- Assemble the greenhouse with at least two adults present.
- Wear protective gloves, goggles and safety shoes during assembly.

• Look after each other well while assembling the upper parts of the greenhouse. This is particularly important when standing on the ladder.

• Do not step on the roof of the greenhouse. There is a danger of falling off or through the roof.



#### **Risk of injury by cutting!**

- There may be sharp edges on the aluminium profiles. If you do not blunt the edges, you can cut yourself on them.
- Blunt sharp edges on the aluminium profiles with a file so that you do not cut yourself or get caught on them.

### NOTE!

#### **Risk of damage!**

Movements during the assembly operations can loosen screw connections again somewhat. The product may become unstable as a result.

• After assembly, tighten all screw connections using a spanner.



- Place the twin-wall sheets in the correct order before attaching them to the walls and to the roof (see Fig. C). This is particularly helpful for the roof, because you can position the window where you want it.
- The screws, brackets and dowels for securing the greenhouse to the foundation are not included in the delivery contents

Proceed as follows with the assembly and observe the following instructions:

1. Assemble the front wall and rear wall assembly groups (see steps 1 and 2 in the chapter "Assembly").

Assemble the front and rear wall assembly groups in a clear and tidy area.

- 2. Assemble the side floor, rain gutter and ridge profiles.
- 3. Carefully place the finished greenhouse frame on the foundation.
- 4. Slide the twin-wall sheets into the frame. Make sure that the outer surface is on the outside. The side with film on it or the side labelled "Outside" is always the outside.
- 5. Determine where on the roof the window should be placed.
- 6. Slide the window from one side into the ridge profile.
- 7. Do not remove the film from the twin-wall sheets until all twin-wall sheets have been fully assembled.
- There are two ways to attach the greenhouse to the foundation: Screw the greenhouse on all sides through the floor profile. To do this, tighten the screws at a distance of at least 610–700 mm (see Fig. D).

Or secure the greenhouse to the foundation with brackets, screws and dowels.

### Cleaning

#### NOTE!

#### **Risk of damage!**

- Improper handling of the greenhouse may result in damage to the greenhouse.
- Do not use acid, solvent, bleach or corrosive cleaning agents for cleaning..
- Do not use wire or steel sponges, abrasive or scratching sponges, cloths or brushes for cleaning. Otherwise, the surfaces may get damaged.
- Do not use a steam or high-pressure cleaner for cleaning. Otherwise, the greenhouse may get damaged.
- Only clean the greenhouse with cold or lukewarm water.

### Maintenance

#### NOTE!

#### **Risk of damage!**

The greenhouse has a huge surface that is exposed to wind and storm. As a result, screw connections can loosen quickly.

- After a strong wind or storm, check whether the multi-sheet walls and the screw connections are fitted securely.
- Every three to four months, check whether the screw connections of the greenhouse are still fitted securely.
- If necessary, tighten the screw connections.

#### **Item list**

Contact your dealer if you need spare parts. To do this, please have your order number and the required item number ready.

Part	Item	Item number	Designation	Length in mm
μŢ	1	662025	Floor profile, front,	2 130
	2	662063	Floor profile, side	2 139
ĻĮ	3	662308	Rain gutter, side	2 139
E.S.	4	662414	Ridge	2 139
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	5	662919	Side corner profile	1300
$\sim$	6	662957	Roof corner	1203
+ -	7	661479	Rear wall strut	1696
	8	661500	Roof strut	1203
	9	661516	Side strut	1300
Ţ	10	662810	Window stop profile	678
	11	662582	Door profile	1696

Part	ltem	Item number	Designation	Length in mm
يدعى	12	663220	Door profile, top	690
TXT	13	663374	Door rail	690
Ë.,	14	663398	Door profile, bottom	690
ᢞᡏᠯ᠊ᢀ	15	662575	Door profile	1684
ΤŢ	16	663688	Cross strut	725
Ĺ	17	663121	Door rail	1440
	18	663893	Hinge profile,	718
<u> </u>	19	662711	Window profile, side	584
	20	663817	Support,	394
	21	663862	Wind bracing, horizontal	718
	22	663510	Wind bracing	1490
	23	663299	H-profile for sheet	677
•••	24	665880	Plastic ground node	
	25	665897	Ridge node/rain gutter	
	26	665927	Fixing sheet (cross strut)	
( <del>7 • • • • •</del> )	27	665903	Connector node, straight	
•••	28	665910	Connector node	
<b>F</b>	29	685390	Drain pipe, open	
1.	31	665972	Door rail protection	

	32	664548	Door roller	
$\bigtriangledown$	33	665941	Ridge cover	
	34	665958	Window stay	
	35	664555	Axle pin	
() Janne	36	668300	Tapping screw, 4.2 × 22 mm	
	37	690509	Screw, M6/12	
	38	690622	Rhombus screw	
9	39	690547	Nut	
Γ	40	664142	Roof corner clip, HSE	1202
Γ	41	664166	Rain gutter retaining clip, bottom, ASE/ HS	701
₽∕	42	664418	Door seal, HSE	3 400

### **Technical data**

Model:	Professional greenhouse
Weight:	48 kg

#### Dimensions

Inner width:	2130 mm		
Length:	approx. 2130 mm,		
determined by the width of the twin-wall sheets			
with a tolerance of +/- 6 mm			
Height:	1921 mm Material		

#### Material

Profiles:	Aluminium
Twin-wall sheets:	polycarbonate, with
	UV protection outside

Article number: 705539

### Disposal

### Disposing of the packaging



Dispose of the materials separately according to type. Dispose of paperboard cardboard as waste paper, place foils in the recycling material collection.

### Disposing of the greenhouse

• Dispose of the greenhouse in accordance with the laws and regulations applicable in your country.

## Please contact the seller in case of questions

The manufacturer / importer is GFP Handels GesmbH, Passauerstr. 24, A-4070 Eferding, Austria (hereinafter also referred to as "the manufacturer", "we" or "us").

If you have any questions about the assembly or the product itself, please contact the supplier through whom you purchased your product.

### Assembly

Assemble the greenhouse with at least one other adult person. For the assembly you need:

- a slot screwdriver,
- a double open-end spanner SW 10,
- a cordless screwdriver,
- a measuring tape,
- screws/dowels/brackets for fixing to the foundation,
- a spirit level,
- a ladder,
- oil or a similar lubricant, and
- pliers.

These are not included in the delivery.



### Assembly Instructions for aluminium foundation (optional accessory)

### Parts List

SKETCH	PART NO.	DESIGNATION	LENGTH	No.
	24-1069.1 24-1065.1	Foundation profile - side wall foundation profile - front wall	1069 mm 1065 mm	4 4
• •	21-0050.1	Foundation longitudinal connector	50 mm	4
]	25-0020.1	Foundation bracket	20 mm	16
	NG210	Foundation corner connector		4
(	NG207	Tapping screw, 4.8*13 mm		32
ļ	690509	M6x12 mm screw		32
9	690547	M6 nut		32

### **IMPORTANT INFORMATION!**

If you have decided to purchase an aluminium foundation, please note that **before the** actual **installation of the greenhouse** the foundation profiles must be mounted on the greenhouse floor profiles!



The foundation profiles are divided in the middle. Each of the foundation profiles is connected to the floor profiles by two foundation brackets.





### **IMPORTANT INFORMATION:**

Please only start assembling the greenhouse after fitting the floor profiles.

Assembly

### Assembling the front wall



- Slide two screws from below up into the left door frame profile. 11
- 20. Slide the lower screw of the two screws in the door profile a bit further up.
- Fix the loose left screw in the floor profile and the lower screw in the door profile onto a straight connector node with two nuts. Also fix the wind bracing onto the connector node.

#### Step 7:

- 22. Slide a screw from above into the left door frame profile.
- 23. Slide a screw from the left into the cross strut. 16
- 24. Slide the two loose screws in the left roof corner so that they are at the same height as the cross strut.
- 25. Fix all four screws onto the gusset plate with four nuts.
- 26. Make sure that the notch of the gusset plate points towards the greenhouse. The drilling holes are positioned in such a way that the screws will only fit if the sheet is installed correctly.

#### Step 8:

- 27. Push up the loose screw in the left door frame profile up until it is at the same height as the wind bracing.
- Fix the loose screw onto the wind bracing with a nut. 28.

#### Step 9:

29. Repeat steps 19 to 21 for the right side.

#### Step 10:

30. Repeat steps 22 to 26 for the right side.

#### Step 11:

31. Repeat steps 27 to 28 for the right side.

#### How to assemble the front wall: 1.

- Place all profiles for the front wall in front of you on the lawn so that they are arranged as illustrated on the previous page.
- 2. Place the ground nodes 24 the ridge nodes/rain gutter 25 the gusset plates, 26 nodes, 27 as well as the required screws 37 and nuts 39 in their respective positions.
- З. Use a nut for each screw.

#### Step 1:

- Slide a screw from below up into the side corner profile. 4.
- Slide two screws from the left into the floor profile [1] (2 130 mm). 5.
- 6. Slide the right screw of the two screws further to the right in the floor profile.
- 7. Fix the screw in the floor profile as well as the screw in the side corner profile with two nuts onto a ground node.

#### Step 2:

Repeat steps 4 to 7 for the bottom right side. 8.

#### Step 3:

- Slide a screw into the roof corner. 6 9.
- Slide two screws from above into the side corner profile. 10.
- 11. Slide the lower screw of the two screws in the side corner profile a bit further down.
- 12. Fix the outer screw in the side corner profile and the screw in the roof corner with two nuts to a ridge node/ rain gutter. Also fix the wind bracing 22 onto the rain gutter.
- 13. Fix the lower screw in the side corner profile onto the left end of the wind bracing **21** with a nut.

#### Step 4:

14. Repeat steps 9 to 13 for the right side.

#### Step 5:

- 15. Slide three screws into the left roof corner.
- 16. Slide three screws into the right roof corner.
- 17. Slide two screws further to the right or left along the guide rail.
- 18. Fix the outer screw in the left and right roof corners as well as the screw in the roof corner with one nut each onto the ridge node/rain gutter.

#### Step 6:

- 19.
- 21.





Assembly

### Assembling the rear wall





#### How to assemble the rear wall:

- 1. Place all profiles for the rear wall in front of you on the lawn so that they are arranged as illustrated on the left.
- 2. Place the ground nodes, 24 the ridge nodes/rain gutter 25, the gusset plates, 26 the connector nodes 27 as well as the required screws 37 and nuts 39 in their respective positions.
- 3. Use a nut for each screw.

#### Step 1:

- 4. Slide a screw from below up into the side corner profile 5.
- 5. Slide two screws from the left into the floor profile (2 130 mm).
- 6. Slide the right screw of the two screws further to the right in the floor profile.
- 7. Fix the screw in the floor profile as well as the screw in the side corner profile with two nuts onto a ground node.

#### Step 2:

8. Repeat steps 4 to 7 for the bottom right side.

#### Step 3:

- 9. Slide a screw into the roof corner 6.
- 10. Slide two screws from above into the side corner.
- 11. Slide the lower screw of the two screws in the side corner profile a little further down.
- 12. Fix the outer screw in the side corner profile and the screw in the roof corner to a ridge node/rain gutter using two nuts. Also fix the wind bracing 22 onto the rain gutter 3.
- 13. Fix the lower screw in the side corner profile onto the left end of the wind bracing **21** with a nut.

#### Step 4:

14. Repeat steps 9 to 13 for the right side.

#### Step 5:

- 15. Slide three screws into the left roof corner.
- 16. Slide three screws into the right roof corner.
- 17. Slide two screws further to the right or left along the guide rail.
- 18. Fix the outer screw in the left and right roof corners as well as the screw in the roof corner with one nut each onto the ridge node/rain gutter.

#### Step 6:

- 19. Slide two screws from below up into the left rear wall strut. 7
- 20. Slide the lower screw of the two screws in the rear wall strut a little further up.
- 21. Fix the loose left screw in the floor profile and the lower screw in the rear wall strut onto a straight connector node with two nuts. Also fix the wind bracing onto the connector node.

#### Step 7:

- 22. Slide a screw from above into the left rear wall strut.
- 23. Slide the two loose screws in the left roof corner so that they are at the same height as the wind bracing.
- 24. Fix all three screws onto the gusset plate with three nuts.
- 25. Make sure that the notch of the gusset plate points towards the greenhouse. The drilling holes are positioned in such a way that the screws will only fit if the sheet is installed correctly.
- 26. Connect the wind bracing to the gusset plate with a screw and a nut.

#### Step 8:

- 27. Push up the loose screw in the left rear wall strut until it is at the same height as the wind bracing. Place the second, middle wind bracing onto the screw with the left bore.
- 28. Fix the loose screw onto the wind bracings with a nut.

#### Step 9:

29. Repeat steps 19 to 21 for the right side.

#### Step 10:

30. Repeat steps 22 to 26 for the right side.

#### Step 11:

31. Repeat steps 27 to 28 for the right side.



Assembly

### Assembling the longitudinal parts



• Assemble the longitudinal parts on the same principle as before (see the chapter "Assembling the front wall").



### Assembling the side walls





- First assemble the twin-wall sheets for one side and the roof and side struts before assembling the side floor profiles on the foundation (see the chapter "Assembly instructions")..
- Ensure that the greenhouse is level and stable before assembling the first twin-wall sheets.
- Decide whether you want to have the window in the middle or on the right or left side, and carry out the following steps in the required order if necessary.
- Assemble two side struts and 2 roof struts.

Make sure to position the side and roof struts correctly so that they no longer have to be moved in order to be able to place all twin-wall sheets correctly





- 1. Place the 2 twin-wall sheets 48 onto the floor profile 2 and into the side struts. 9
- 2. Place the twinwall sheets **49** and **50** in each case centrally onto the rain gutters **3** and into the roof struts.

Ensure that the twin-wall sheets do not slip out of the profiles and fall out





- 1. Press the remaining side and roof struts **8**/**9** firmly onto the twin-wall sheets, so that the twin-wall sheets have no lateral play and can no longer fall out.
- 2. Check again whether the twin-wall sheets are positioned exactly in the middle of the roof or side wall and adjust the position if necessary.
- 3. Tighten the screws **37** (see steps 1 to 3).

The middle twin-wall sheets are now assembled.





- 1. Loosen the screws at the rear outer corners with the help of the double open-end spanner SW 10 in order to insert the rear side twin-wall sheets (see step 1).
- 2. Slide the twinwall sheets **48** and **49** (4x) into the (bottom) guides of the aluminium profiles (see steps 2 and 3).
- 3. Forcefully press the aluminium profiles against the twin-wall sheets so that the twin-wall sheets have no lateral play.

The further you press the aluminium profiles against the twin-wall sheets, the more stable the greenhouse will be afterwards.

4. Tighten all the screws again (see step 4).





- 1. Loosen the screws at the front outer corners with the help of the double open-end spanner SW 10 to be able to insert the front side twin-wall sheets (see step 1).
- 2. Slide the twin-wall sheets **48** and **49** (4×) into the (bottom) guides of the aluminium profiles. (see steps 2 and 3).
- 3. Forcefully press the aluminium profiles against the twin-wall sheets so that the twin-wall sheets have no lateral play.

The further you press the aluminium profiles against the twin-wall sheets, the more stable the greenhouse will be afterwards

4. Tighten all the screws again (see step 4).



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Assembly
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### Assembling the window stop profile





### Assembling the rain gutter retaining clips



• Attach the rain gutter retaining clips **41** (6×) onto the rain gutter **3**. The rain gutter retaining clips prevent the twin-wall sheets from slipping off the roof.



Assembly

### Assembling the wind bracing



### Assembling the rear twin-wall sheets













### Assembling the front twin-wall sheets



Assembly







Assembly

### Assembling the window





Assembly

### Assembling the door







- 1. Using the pliers, halve the door seal **42** to 1 684 mm (see step 1).
- 2. Insert the two door seals into the door profile from above **15** (see steps 2 and 3).
- 3. Squeeze the door profiles together with the pliers so that the door seals cannot slip down and out (see steps 4 and 5).





Consider if you want the door to slide to the left or right. To do this, insert the door rail **17** either from the left or right.







### Assembling the drain pipe and ridge cover





### **Warranty statement**

In addition to the seller's statutory liability for defects in greenhouses purchased from us, we also assume a 15-year warranty on the construction and frame and a 10-year warranty on our hollow chamber wall panels.

The warranty period begins with the date of taking charge of the goods. Any replacement deliveries shall not result in an extension of the warranty period.

The warranty for our greenhouses applies exclusively to the construction and frame. Not covered by the warranty are delivery components such as seals, plastic parts and fasteners/joining elements. Similarly, the warranty does not extend to our extra greenhouse accessories.

The warranty for our twin-wall sheets extends exclusively to their weather resistance. It only applies in connection with the purchase of one of our greenhouses.

If justified claims arise under the warranty, the following warranty plan applies to the twin-wall sheets:

Time from date of purchase of material replacement Up to 5 years 100% In the 6th year 75% In the 7th year 60% In the 8th year 45% In the 9th year 30% In the 10th year 15%

The basic prerequisite for claims under the warranty is a professional installation and proper maintenance of both the frame and the hollow-chamber twin-wall sheets.

The warranty expires in the event of reassembly.

Furthermore, the warranty does not cover defects and damage directly or indirectly attributable to the following:

- Using a material in a way that does not comply with our instructions
- Damage caused by improper handling before, during or after the assembly work
- Damage caused by force majeure
- Inappropriate foundations and fastenings
- An unsuitable location (e.g., with a particular wind or heat load)
- Insufficiently secured greenhouse anchoring
- On-site modifications made to the delivered item
- Improper cleaning with unsuitable cleaning agents (including aggressive cleaning agents, salt water, etc.)
- Lack of product care (cleaning)
- · Contact of the material with incompatible chemicals

• Incorrect installation of the double or triple-wall sheets and causing scratches and stresses, or the use of incompatible adhesives or sealants or other incompatible materials Materials

- · Colour changes to the powder-coated surface caused by solar radiation
- A surface change of the press-finished parts caused by the formation of a natural oxide layer
- Maintenance joints (silicone joints)
- Commercial use

Warranty claims can only be made with the original purchase receipt, provided that the customer has fulfilled all payment obligations under the purchase contract.

If a warranty claim is made within the granted warranty period and is considered to be justified, we will supply material replacements free of charge. This warranty does not cover any other warranty claims, such as compensation for direct or indirect damage or other consequential damage.

Any further liability, e.g., for the removal or installation of claimed or subsequently delivered parts, as well as for other ancillary costs or consequential damages, is not covered under this warranty. Such liability exists only within the framework of the legal requirements.

#### The roof of your greenhouse must be cleared of snow and ice during the winter months!

### Warranty in case of complaints/claims:

Despite careful handling in production and shipping, there may be reasons for claims. In this case, we therefore ask for your support so that the missing or defective parts can be delivered and/or re-delivered as soon as possible.

Therefore, to ensure a smooth assembly, we recommend checking the delivered goods for completeness and intactness using the supplied parts list before assembly.

If you find that parts are missing or damaged, please inform us of the parts you need by email so that we can arrange for them to be delivered as soon as possible.

The scope of warranty covers only the free replacement of the defective or broken part. Consequential or additional costs, in particular, delivery and assembly or conversion costs, are not included in the scope of warranty.

## For information purposes, here is the legal basis, in brief, on which both we as a supplier and our customers may rely on:

### Warranty

Warranty refers to customers' and buyers' rights to receive goods which are not defective. Defects at the time of purchase can be very different in nature:

- The product does not function as promised and expected.
- The product does not correspond to the specified and purchased size.
- The external part of the product is defective.

If such a defect becomes apparent, then the warranty is valid for a period of two years. The buyer can report this defect through a complaint to the seller and demand rectification. On the other hand, a seller is not obliged to exchange the product.

### What is a buyer entitled to in the event of a complaint?

The law defines exactly what rights and claims buyers have in the event of a complaint. Buyers should note that the law divides the claims into two successive stages. In plain language, this means: if a buyer submits a complaint, they cannot immediately withdraw from the purchase contract. Nor can they immediately claim compensation in monetary form, although the law lists this as an eventual possibility. In the event of a complaint, the seller must first be given the opportunity to repair the product. This is done, for example, by...

• repairing the product.

exchanging the product.

Only if the seller lets a deadline elapse and does not comply with the claim for rectification due to the complaint, can buyers with draw from the purchase contract or claim financial compensation in the second step.

### **Based on the legal basis, the following applies:**



Warranty claims are limited to the replacement of faulty or missing material.



There will only be financial compensation, without exception, if we are unable to remedy the defect by replacing the product!



Defective components that have already been installed or painted are excluded from replacement.

All other claims are excluded!